



# VITAL SIGNS<sup>®</sup>

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## Peak TeleManagement Advisors

In response to increasing demand for cost effective solutions for providing professional physician practice management expertise, we have developed Peak TeleManagement Advisors as a division of Peak Performance Physicians, LLC.

Utilizing our approach regarding "The Five Levers for Medical Practice Improvement", those being (1) Reimbursement Systems, (2) Billing and Collection Processes, (3) Accounts Receivable Management, (4) Operations Improvement and (5) Practice Growth, we can now offer these services on an outsourced or supplemental basis to both hospital affiliated and private medical practices. In effect, clients can now select specific programs and services from a comprehensive listing to be provided on a monthly/quarterly/annual basis depending on the organization's needs with detailed findings and recommendations based upon the Business Action Plan for each client practice. This level of service will promote increased efficiency of administrative and physician time and expense (i.e. think telehealth!).

The Ongoing Practice Advisory Services offered through our TeleManagement Program includes the following:

- 1) Monthly operations report to Senior Management and/or physician(s)
  - a) Review and recommendations for business plan priorities of practice
  - b) Detailed analysis of financial performance of practice
  - c) Review of key financial and operating indicators of practice
  - d) Coordination of activities regarding the medical practice compliance program
  - e) Review of revenue cycle management activities of practice
  
- 2) Monthly telephone consultation with Senior Management and/or physicians
  - a) Implement the practice business plan at the direction of Senior Management and physician(s)
  - b) Monitor the operations report and make recommendations
  - c) Provide operations management support and advisory services
  - d) Monitor and implement the financial management plan of practice
  - e) Other services as reasonably requested

While many physician networks and medical practices are accustomed to outsourcing various professional services such as accounting, payroll, billing and collection services, etc., we are now offering our proven performance improvement services starting at a flat rate of \$500 per physician/provider per month. Our fees are dependent on the scope and frequency of programs and services chosen by each client. We only charge flat fees to our clients so there are never any surprises as may occur with hourly rates. Finally, if a client does not realize bottom line improvement equal to or greater than our fees after 12 months, we guarantee to reimburse our fees in full. Fortunately, after 30 years of service, we have never had to reimburse any fees since our clients realize a multiple return on their investment.

Please contact us regarding your interest and we will send you a sample listing of our reports for your review.

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